

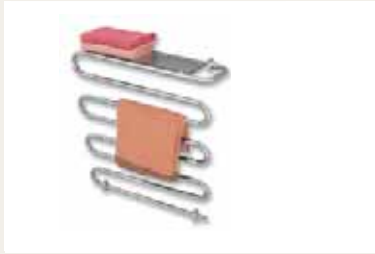
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2009

SUGGESTED LIST PRICES
(Effective January 1, 2009)



A very warm
welcome to...



Floor Warming Systems & Comfort Appliances



WARM TOUCH CLASSIC MATS
120 VOLT 15W

ORDER NO. 120V	WIDTH (FT)	LENGTH (FT)	SQFT COVERED	SLP	\$10.00/ SQFT
1001 878 325	1	6	6	\$60.00	
1001 878 326	1	10	10	\$100.00	
1001 878 328	1	12	12	\$120.00	
1001 878 330	1	15	15	\$150.00	
1001 878 332	1	20	20	\$200.00	
1001 878 334	1	23	23	\$230.00	
1001 878 336	1	25	25	\$250.00	
1001 878 338	1	30	30	\$300.00	
1001 878 340	1	35	35	\$350.00	
1001 878 342	1	40	40	\$400.00	
1001 878 344	1	45	45	\$450.00	
1001 878 346	1	50	50	\$500.00	
1001 878 526	1.5	10	15	\$150.00	
1001 878 530	1.5	15	22.5	\$225.00	
1001 878 532	1.5	20	30	\$300.00	
1001 878 536	1.5	25	37.5	\$375.00	
1001 878 538	1.5	30	45	\$450.00	
1001 878 540	1.5	35	52.5	\$525.00	
1001 878 542	1.5	40	60	\$600.00	
1001 878 544	1.5	45	67.5	\$675.00	
1001 878 546	1.5	50	75	\$750.00	



WARM TOUCH CLASSIC MATS
120 VOLT 15W

ORDER NO. 120V	WIDTH (FT)	LENGTH (FT)	SQFT COVERED	SLP	\$10.00/ SQFT
1001 878 941	3	2	6	\$60.00	
1001 878 925	3	4	12	\$120.00	
1001 878 942	3	5	15	\$150.00	
1001 878 926	3	6	18	\$180.00	
1001 878 927	3	7	21	\$210.00	
1001 878 928	3	8	24	\$240.00	
1001 878 930	3	9	27	\$270.00	
1001 878 932	3	10	30	\$300.00	
1001 878 934	3	11	33	\$330.00	
1001 878 936	3	15	45	\$450.00	
1001 878 938	3	16	48	\$480.00	
1001 878 940	3	20	60	\$600.00	

WARM TOUCH CLASSIC HEATING ELEMENT REPAIR KIT

ORDER NO.	STYLE	DESCRIPTION	SLP
1001 440 193	Floor Warming Repair Kit	Wire, Crimps, Insulation, and Instructions	\$12.00



WARMTOUCH CLASSIC MATS

240 VOLT 15W

ORDER NO. 240V	WIDTH (FT)	LENGTH (FT)	SQFT COVERED	SLP \$10.00/ SQFT
1001 879 306	1	20	20	\$200.00
1001 879 307	1	25	25	\$250.00
1001 879 308	1	30	30	\$300.00
1001 879 310	1	35	35	\$350.00
1001 879 312	1	40	40	\$400.00
1001 879 314	1	45	45	\$450.00
1001 879 316	1	50	50	\$500.00
1001 879 500	1.5	10	15	\$150.00
1001 879 501	1.5	15	22.5	\$225.00
1001 879 502	1.5	20	30	\$300.00
1001 879 504	1.5	25	37.5	\$375.00
1001 879 506	1.5	30	45	\$450.00
1001 879 508	1.5	35	52.5	\$525.00
1001 879 510	1.5	40	60	\$600.00
1001 879 512	1.5	45	67.5	\$675.00
1001 879 514	1.5	50	75	\$750.00
1001 879 900	3	10	30	\$300.00
1001 879 901	3	15	45	\$450.00
1001 879 902	3	20	60	\$600.00
1001 879 904	3	25	75	\$750.00
1001 879 906	3	30	90	\$900.00
1001 879 908	3	35	105	\$1050.00
1001 879 910	3	40	120	\$1200.00
1001 879 912	3	45	135	\$1350.00
1001 879 914	3	50	150	\$1500.00

WARMTOUCH CLASSIC HEATING ELEMENT REPAIR KIT

ORDER NO.	STYLE	DESCRIPTION	SLP
1001 440 193	Floor Warming Repair Kit	Wire, Crimps, Insulation, and Instructions	\$12.00



WARMTOUCH CLASSIC CABLE 120 VOLT

ORDER NO. 120V	LENGTH (LINEAR FT)	SOFT COVERED 2 3/8" SPACING 15W/SQFT	SOFT COVERED 3" SPACING 12 WATTS/SQFT	SLP LINEAR FT	\$1.70/
1001 644 100	29	6	7	\$49.30	
1001 644 102	49	10	12	\$83.30	
1001 644 104	59	12	15	\$100.30	
1001 644 106	73	14	18	\$124.10	
1001 644 108	98	19	24	\$166.60	
1001 644 112	112	22	28	\$190.40	
1001 644 114	122	24	31	\$207.40	
1001 644 116	146	29	37	\$248.20	
1001 644 118	171	34	43	\$290.70	
1001 644 120	183	36	46	\$311.10	
1001 644 122	195	38	49	\$331.50	
1001 644 124	220	43	55	\$374.00	
1001 644 126	244	48	61	\$414.80	



WARMTOUCH CLASSIC CABLE 240 VOLT

ORDER NO. 240V	LENGTH (LINEAR FT)	SOFT COVERED 2 3/8" SPACING 15W/SQFT	SOFT COVERED 3" SPACING 12 WATTS/SQFT	SLP LINEAR FT	\$1.70/
1001 644 125	49	10	12	\$83.30	
1001 644 127	73	14	18	\$124.10	
1001 644 129	98	20	24	\$166.60	
1001 644 131	122	24	31	\$207.40	
1001 644 133	146	29	37	\$248.20	
1001 644 135	171	34	43	\$290.70	
1001 644 137	195	38	49	\$331.50	
1001 644 139	220	43	55	\$374.00	
1001 644 141	244	48	61	\$414.80	

CABLE SPACERS

ORDER NO.	PRODUCT NAME	LENGTH (LINEAR FT)	SLP
1001 440 104	Distance Keeper with 1" spacers	33	\$45.25
1001 440 110	Distance Keeper with 1 3/16" spacers	33	\$45.25
1001 440 199	Aluminum Adhesive Tape	165	\$28.25

WARMTOUCH CLASSIC HEATING ELEMENT REPAIR KIT

ORDER NO.	STYLE	DESCRIPTION	SLP
1001 440 193	Floor Warming Repair Kit	Wire, Crimps, insulation, and Instructions	\$12.00



WARMTOUCH MIRROR DEFOGGERS
120VOLT

ORDER NO. 120VOLT	WIDTH (IN)	LENGTH (IN)	WATT	SLP
1001 400 013	16	24	52	\$66.00
1001 400 052	18	20	50	\$72.00
1001 400 014	24	30	108	\$140.00



WARMTOUCH TOWEL DRYERS
120VOLT

ORDER NO.	WIDTH (IN)	LENGTH (IN)	STYLE	SLP
1001 410 110	16	28	Medium	\$187.00
1001 410 004	22	28	Diagonal	\$235.00



WARMTOUCH OFFICE RUGS
120VOLT

ORDER NO.	WIDTH (IN)	LENGTH (IN)	STYLE	SLP
1001 400 058	20	28	Medium, Color: Grey	\$70.00
1001 400 059	24	36	Large, Color: Grey	\$110.00



WARMTH4YOU SEMI-FIXED MATS 120 AND 240 VOLT 12W/SQFT

ORDER NO. 240V	ORDER NO. 120V	SEMI-FIXED WIDTH (FT)	SEMI-FIXED LENGTH (FT)	SQFT COVERED	SLP \$7.50/ SQFT
1001 828 325	1001 828 300	2	5.0	10.0	\$75.00
1001 828 327	1001 828 302	2	7.5	15.0	\$112.00
1001 828 329	1001 828 304	2	10.0	20.0	\$150.00
1001 828 331	1001 828 306	2	12.5	25.0	\$187.00
1001 828 333	1001 828 308	2	15.0	30.0	\$225.00
1001 828 335	1001 828 310	2	17.5	35.0	\$262.50
1001 828 337	1001 828 312	2	20.0	40.0	\$300.00
1001 828 339	1001 828 314	2	22.5	45.0	\$337.50
1001 828 341	1001 828 316	2	25.0	50.0	\$375.00
1001 828 525	1001 828 500	3	5.0	15.0	\$112.50
1001 828 527	1001 828 502	3	7.5	22.5	\$168.75
1001 828 529	1001 828 504	3	10.0	30.0	\$225.00
1001 828 531	1001 828 506	3	12.5	36.5	\$273.75
1001 828 533	1001 828 508	3	15.0	45.0	\$337.50
1001 828 535	1001 828 510	3	17.5	52.5	\$393.75
1001 828 537	1001 828 512	3	20.0	60.0	\$450.00
1001 828 339	1001 828 514	3	22.5	67.5	\$506.25
1001 828 541	1001 828 516	3	25.0	75.0	\$562.50
1001 828 625	1001 828 600	4	5.0	20.0	\$150.00
1001 828 627	1001 828 602	4	7.5	30.0	\$225.00
1001 828 629	1001 828 604	4	10.0	40.0	\$300.00
1001 828 631	1001 828 606	4	12.5	50.0	\$375.00
1001 828 633	1001 828 608	4	15.0	60.0	\$450.00
1001 828 635	1001 828 610	4	17.5	70.0	\$525.00
1001 828 637	1001 828 612	4	20.0	80.0	\$600.00
1001 828 639	1001 828 614	4	22.5	90.0	\$675.00
1001 828 641	1001 828 616	4	25.0	100.0	\$750.00
1001 828 725	1001 828 700	5	5.0	25.0	\$187.50
1001 828 727	1001 828 702	5	7.5	37.5	\$281.25
1001 828 729	1001 828 704	5	10.0	50.0	\$375.00
1001 828 731	1001 828 706	5	12.5	62.5	\$468.75
1001 828 733	1001 828 708	5	15.0	75.0	\$562.50
1001 828 735	1001 828 710	5	17.5	87.5	\$656.25
1001 828 737	1001 828 712	5	20.0	100.0	\$750.00
1001 828 739	1001 828 714	5	22.5	112.5	\$843.75
1001 828 741	1001 828 716	5	25.0	125.0	\$937.50
1001 828 925	1001 828 900	6	5.0	30.0	\$225.00
1001 828 927	1001 828 902	6	7.5	45.0	\$337.50
1001 828 929	1001 828 904	6	10.0	60.0	\$450.00
1001 828 931	1001 828 906	6	12.5	75.0	\$562.50
1001 828 933	1001 828 908	6	15.0	90.0	\$675.00
1001 828 935	1002 828 910	6	17.5	105.0	\$787.50
1001 828 937	1003 828 912	6	20.0	120.0	\$900.00
1001 828 939	1004 828 914	6	22.5	135.0	\$1,012.50

WARMTH4YOU HEATING ELEMENT REPAIR KIT			
ORDER NO.	STYLE	DESCRIPTION	SLP
1001 440 193	Floor Warming Repair Kit	Wire, Crimps, Insulation, and Instructions	\$12.00



WARMTH4YOU UNDER WOOD MAT

120 VOLT 10W

Intended for use under floating laminate/engineered wood.

ORDER NO. 120V	WIDTH (FT)	LENGTH (FT)	SQFT COVERED	SLP \$10.00/ SQFT
1001 587 500	1.5	10.0	15.0	\$150.00
1001 587 502	1.5	15.0	22.5	\$225.00
1001 587 504	1.5	20.0	30.0	\$300.00
1001 587 506	1.5	25.0	37.5	\$375.00
1001 587 508	1.5	30.0	45.0	\$450.00
1001 587 510	1.5	35.0	52.5	\$525.00
1001 587 512	1.5	40.0	60.0	\$600.00
1001 587 514	1.5	45.0	67.5	\$675.00
1001 587 516	1.5	50.0	75.0	\$750.00



WARMTH4YOU UNDER CARPET MAT

120 VOLT 10W

ORDER NO. 120V	WIDTH (FT)	LENGTH (FT)	SQFT COVERED	SLP \$10.00/ SQFT
1001 911 500	1.5	10.0	15.0	\$150.00
1001 911 502	1.5	15.0	22.5	\$225.00
1001 911 504	1.5	20.0	30.0	\$300.00
1001 911 506	1.5	25.0	37.5	\$375.00
1001 911 508	1.5	30.0	45.0	\$450.00
1001 911 510	1.5	35.0	52.5	\$525.00
1001 911 512	1.5	40.0	60.0	\$600.00
1001 911 514	1.5	45.0	67.5	\$675.00
1001 911 516	1.5	50.0	75.0	\$750.00
1001 937 627	4.0	6.0	24.0	\$240.00
1001 937 625	4.0	8.0	32.0	\$320.20
1001 937 725	5.0	7.0	35.0	\$350.00
1001 937 726	5.0	10.0	50.0	\$500.00

WARMTH4YOU CARPET AND WARMTH4YOU WOOD HEATING ELEMENT REPAIR KIT

ORDER NO.	STYLE	DESCRIPTION	SLP
1001 440 193	Floor Warming Repair Kit	Wire, Crimps, Insulation, and Instructions	\$12.00



WARMTH4YOU CABLE

120 VOLT

ORDER NO.	LENGTH (LINEAR FT)	SOFT COVERED 2 ³ / ₈ " SPACING 15W/SQFT	SOFT COVERED 2 ³ / ₈ " SPACING 12W/SQFT	SLP \$1.20/ LINEAR FT
1001 630 125	49	8	10	\$58.80
1001 630 127	73	12	15	\$87.60
1001 630 129	98	16	20	\$117.60
1001 630 131	122	20	25	\$146.40
1001 630 133	146	24	30	\$175.20
1001 630 135	171	28	35	\$205.20
1001 630 137	195	33	40	\$234.00
1001 630 139	220	37	45	\$264.00
1001 630 141	244	41	50	\$292.80



WARMTH4YOU CABLE

240 VOLT

ORDER NO.	LENGTH (LINEAR FT)	SOFT COVERED 2 ³ / ₈ " SPACING 15W/SQFT	SOFT COVERED 2 ³ / ₈ " SPACING 12W/SQFT	SLP \$1.20/ LINEAR FT
1001 630 100	49	8	10	\$58.80
1001 630 102	73	12	15	\$87.60
1001 630 104	98	16	20	\$117.60
1001 630 106	122	20	25	\$146.40
1001 630 108	146	24	30	\$175.20
1001 630 110	171	28	35	\$205.20
1001 630 112	195	33	40	\$234.00
1001 630 114	220	37	45	\$264.00
1001 630 116	244	41	50	\$292.80

CABLE SPACERS

ORDER NO.	PRODUCT NAME	LENGTH (LINEAR FT)	SLP
1001 440 104	Distance Keeper with 1" spacers	33	\$45.25
1001 440 110	Distance Keeper with 1 ³ / ₁₆ " spacers	33	\$45.25
1001 440 199	Aluminum Adhesive Tape	165	\$28.25

WARMTH4YOU HEATING ELEMENT REPAIR KITS

ORDER NO.	STYLE	DESCRIPTION	SLP
1001 440 193	Floor Warming Repair Kit	Wire, Crimps, Insulation, and Instructions	\$12.00

**DOMOTECK
SNOW
MELTING
SYSTEM**



SNOW MELTING MATS
240 VOLT 50W/SqFt

ORDER NO.	WIDTH (FT)	LENGTH (FT)	SQFT COVERED	SLP \$12.00/ SQFT
1001 740 575	1.5	6	9	\$108.00
1001 740 576	1.5	12	18	\$216.00
1001 740 577	1.5	18	27	\$324.00
1001 740 578	1.5	24	36	\$432.00
1001 740 579	1.5	30	45	\$540.00
1001 740 580	1.5	36	54	\$648.00
1001 740 581	1.5	42	63	\$756.00
1001 740 582	1.5	48	72	\$864.00
1001 740 583	1.5	54	81	\$972.00
1001 740 584	1.5	60	90	\$1,080.00



SNOW MELTING CABLES
240 VOLT 12.5W/Linear Ft

ORDER NO.	CABLES LENGTH (FT)	SQFT COVERED WHEN DISTANCE IS 3"	SLP \$1.80/ FOOT
1001 658 175	36	9	\$64.80
1001 658 177	72	18	\$129.60
1001 658 179	108	27	\$194.40
1001 658 181	144	36	\$259.20
1001 658 183	180	45	\$324.00
1001 658 185	216	54	\$388.0
1001 658 187	252	63	\$453.60
1001 658 189	288	72	\$518.40
1001 658 191	324	81	\$583.20
1001 658 193	360	90	\$648.00
1001 658 193	1.5	60	\$1,080.00







STAIRES DE-ICING MATS
240 VOLT 32W/SqFt

ORDER NO.	WIDTH (FT)	LENGTH (FT)	SQFT COVERED	SLP \$15.00/ SQFT
1001 804 326	1	12	12	\$180.00
1001 804 328	1	15	15	\$225.00
1001 804 330	1	18	18	\$270.00
1001 804 332	1	21	21	\$315.00
1001 804 334	1	24	24	\$360.00
1001 804 336	1	27	27	\$405.0
1001 804 338	1	30	30	\$450.00
1001 804 340	1	33	33	\$495.00
1001 804 342	1	36	36	\$540.00

WARMTOUCH CLASSIC HEATING ELEMENT REPAIR KIT

ORDER NO.	STYLE	DESCRIPTION	SLP
1001 440 193	Floor Warming Repair Kit	Wire, Crimps, Insulation, and Instructions	\$12.00

DOMOTECK CONTROL OPTIONS & FAULT INDICATORS

	→ DOMOTECK CU512-SF THERMOSTAT CU512-SF		
	PART #	DESCRIPTION	SLP
	1001 420 090	<ul style="list-style-type: none"> • Three programming options: 7,2,3 • Equipped with Floor Sensor • Energy unit is connected to line voltage • Heating element is connected to energy unit • Floor sensor can be connected either to control panel or to energy unit • Only a shallow junction box is required • Packed in a cardboard box • Including instruction manual 	\$150.00
	→ DOMOTECK TI 612 FAULT INDICATOR		
	PART #	DESCRIPTION	SLP
	1001 420 124	DomoTeck Fault indicator will sound an alarm if the Heating Wire is cut, or damaged, or a shortcut has occur during the installation process.	\$75.00
	→ DOMOTECK TI 611 MULTIMETER		
	PART #	DESCRIPTION	SLP
	1001 420 082	<ul style="list-style-type: none"> • Identifies damages during installation • Multi-purpose • Large LCD display • Backlit display • Buzzer alarm 	\$200.00
	→ DOMOTECK CU522-ST UNIVERSAL TIMER		
	PART #	DESCRIPTION	SLP
	1001 420 133	<ul style="list-style-type: none"> • Color - White • Packed in a cardboard box • Including instruction manual • For multiple applications • Easy to install & operate 	\$100.00

DOMOTECK AUBE THERMOSTATS

➔ AUBE PROGRAMMABLE THERMOSTATS		
PART #	DESCRIPTION	SLP
20713R-30ma	120 Volt/ 30ma Aube Programmable Thermostat w/ sensor & GFCI (model TH115-AF-120GB)	\$190.00
20713R-5ma	120 Volt/5ma Aube Programmable Thermostat w/ sensor & GFCI (model TH115-AF-120GA)	\$190.00
20714R-30ma	240 Volt/ 30ma Aube Programmable Thermostat w/ sensor & GFCI (model TH115-AF-240GB)	\$190.00
20714R-5ma	240 Volt/ 5ma Aube Programmable Thermostat w/ sensor & GFCI (model TH115-AF-240GA)	\$190.00
20719-120V	120 Volt Programmable Aube T-stat- NO GFCI (model TH115-AF-120S)	\$175.00
20719-240V	240 Volt Programmable Aube T-stat- NO GFCI (model TH115-AF-240S)	\$175.00

➔ AUBE NON-PROGRAMMABLE THERMOSTATS		
PART #	DESCRIPTION	SLP
20717-30ma	120 Volt-30ma Non-Programmable Aube Floor-Sensing Thermostat w/ sensor & GFCI	\$160.00
20717-5ma	120 Volt-5ma Non-Programmable Aube Floor-Sensing Thermostat w/ sensor & GFCI	\$160.00
20718-30ma	240 Volt-30ma Non-Programmable Aube Floor-Sensing Thermostat w/ sensor & GFCI	\$160.00
20718-5ma	240 Volt-5ma Non-Programmable Aube Floor-Sensing Thermostat w/ sensor & GFCI	\$160.00
20722-30ma	120 Volt-30ma Aube Non-Programmable Floor-Sensing Thermostat w/ sensor & GFCI (model TH114-AF-120GB)	\$180.00
20722-5ma	120 Volt-5ma Aube Non-Programmable Floor-Sensing Thermostat w/ sensor & GFCI (model TH114-AF-120GA)	\$180.00
20723-30ma	240 Volt-30ma Aube Non-Programmable Floor-Sensing Thermostat w/ sensor & GFCI (model TH114-AF-240GB)	\$180.00
20723-5ma	240 Volt-5ma Aube Non-Programmable Floor-Sensing Thermostat w/ sensor & GFCI (model TH114-AF-240GA)	\$180.00
20721-120V	TH114-F-120S Aube Non-Programmable - NO GFCI (model TH114-AF-120S)	\$160.00
20721-240V	TH114-F-240S Aube Non-Programmable - NO GFCI (model TH114-AF-240S)	\$160.00

➔ AUBE PROGRAMMABLE MASTER THERMOSTAT AND LINKS		
PART #	DESCRIPTION	SLP
20715	Aube "Master" Programmable Floor-Sensing Thermostat w/ sensor (model TH115-F-12VDC)	\$140.00
20715A-30ma	120 Volt-30ma Aube "Linked" Unit (model CT230-120GB)	\$150.00
20715A-5ma	120 Volt-5ma Aube "Linked" Unit (model CT230-120GA)	\$150.00
20715B-30ma	240 Volt-30ma Aube "Linked" Unit (CT230-240GB)	\$150.00
20715B-5ma	240 Volt-5ma Aube "Linked" Unit (model CT230-240GA)	\$150.00

➔ AUBE FLOOR SENSORS (for Replacement Purposes or Additional Purchase)		
PART #	DESCRIPTION	SLP
207134	Universal Aube Sensor - 15 Feet (for use with 120V and 240V floor sensing thermostat models)	\$18.00

➔ PAKTRONIKS MANUAL THERMOSTAT (for Replacement Purposes ONLY)		
PART #	DESCRIPTION	SLP
20711:10700	Thermostat Component Only (for Replacement Purposes ONLY)	\$118.00
20720	Paktroniks Sensor (for Replacement Purposes ONLY)	\$41.60

➔ OJ MANUAL THERMOSTAT (for Replacement Purposes ONLY)		
PART #	DESCRIPTION	SLP
20712	120 Volt OJ Thermostat with in-floor sensor (for Replacement Purposes ONLY)	\$130.00
20712A	120 Volt OJ Thermostat without sensor (for Replacement Purposes ONLY)	\$50.00
20712B	OJ Sensor (for Replacement Purposes ONLY)	\$41.60

➔ SHIPPING & HANDLING CHARGES

SERVICE TYPE	FEE	DESCRIPTION OF SERVICE
Standard Ground Shipping & Handling	\$25	Ground Shipping via UPS, FedEx, or Equivalent (*ALL Shipments will be sent via Ground Service, UNLESS Otherwise Requested or Indicated.)
Reduced Ground Shipping & Handling	\$15	Reduced Freight Charges for Ground Service will be made available for Replacement Controls, Replacement Heating Elements, and/or Accessories at DK's Discretion.
Expedited Shipping & Handling	Freight Cost PLUS \$15	Domotek Cost Rounded UP to Nearest Dollar PLUS a \$15 RUSH Shipment Handling Fee
Multi-box Shipments	Freight Cost PLUS \$20	Domotek Cost Rounded UP to Nearest Dollar PLUS a \$20 Handling Fee
COD Delivery Fee	\$5	ALL Shipments will be sent via Ground Service, UNLESS Otherwise Requested or Indicated.
Drop-Ship Requests (No PO Boxes)	Above Charges will apply accordingly.	Domotek will attempt to meet Drop-Shipping Requests in a timely manner. Proper Delivery Address MUST be provided by Customer at time order is placed. Domotek will not be responsible for verifying addresses and is not liable for shipping delays or misdirection of packages due to incorrect/ insufficient delivery information. Domotek MAY re-route packages with the Freight Carrier at it's discretion if necessary. Additional Freight Charges MAY apply. Call Domotek for Details if applicable.

ALL Freight Charges outlined herein are subject to change without notice and may be modified at Domotek's discretion to account for rising freight costs.

➔ RETURN SERVICES

ALL items must be approved for return by a Domotek Representative. A Return Authorization Number will be provided to the Customer and notation will be made at Domotek with regard to the content of the return package and the reason for the return. The Customer will be responsible for ALL return shipping charges and MUST provide a copy of the shipping charge receipt with the return if they are requesting reimbursement for shipping charges. ALL items will be inspected and/or tested upon return to Domotek, Inc. If any item returned during the warranty period is deemed faulty/defective by a Domotek Representative, Domotek will replace and ship the item(s) via Ground Service at no charge. If expedited shipping methods are requested, Expedited Shipping & Handling Fees will apply. If no replacement is required, Domotek will issue account credit or a refund for the purchase price of the product and the shipping expense(s) that the customer incurred for return. All Credits and Refunds are issued to the party that originally made the purchase from Domotek. No credits/ refunds will be issued to Third Parties.

Restocking Fee

20% of TOTAL ORDER (less S & H)

A 20% Restocking Fee will be applicable for all materials returned to Domotek Heating Systems, Inc. A Return Authorization number and explanation/reason for return will be required. Materials must be in good working order/ usable condition with all tags/ labeling included and/or intact. All returned materials will be inspected upon return by a Domotek Representative prior to a credit or refund being processed. Customer will remain responsible to pay all shipping & handling fees originally charged for the shipment and for the return. Restocking Fees MAY be waived at the discretion of Domotek Management.

➔ LEAD-TIME INFORMATION

- ALL shipments are sent by UPS (or a similar freight carrier) FOB Wood Dale and TYPICALLY ship within 1 business day from the date the order is placed.
- ALL shipments will be sent via Ground Service, unless another shipping method is requested at the time the order is placed. (Lead time may vary based on the freight carrier.)
- Orders received after 12:00pm MAY be shipped the next business day (Mon - Fri).
- EVERY attempt will be made to meet Shipping Requests for Expedited Delivery. Customer will be notified immediately if Domotek is unable to meet a request. Alternate shipping methods MAY be used at Domotek's discretion.
- If any ordered items are temporarily "Out-of-Stock", Customer will be notified immediately. If necessary, Domotek will attempt to revise the installation plan to provide coverage equivalent to that outlined on the original installation plan. Orders requiring "Out-of-Stock" materials will be labeled as "High-Priority". Every attempt will be made to provide "Typical" Lead Time. Alternate shipping methods may be used at Domotek's discretion.



➔ DISCLAIMERS

- ALL Prices outlined herein are subject to change without notice and may be modified at Domotek's discretion.
- Domotek reserves the right to review customer performance, evaluate, and modify Customer Discount Levels accordingly.
- Domotek will attempt to assist all customers in improving performance prior to adjusting Discount Levels.
- Domotek Heating Systems, Inc. and its sales force have the right to modify Discount Levels as a response/adjustment to specific market/ territorial needs.
- Domotek Product Offering may change from time to time as a response to market demand. Domotek will do it's best to notify customers of such changes.
- Domotek Heating Systems, Inc. has the right to allow Tradesmen and Retailers to join the Stocking Distributor program in regions/ territories where no Stocking Wholesale Representation currently exists. Domotek will open other Stocking Wholesale accounts at its discretion based on the market/ territorial needs.

